

Factory Direct Warranty/Return Policy

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Factory direct priced items assumes manufacturer warranty ONLY . Terms and conditions may vary by product or manufacturer.

- GP Systems' does offers a 30 day limited exchange warranty (30 days from purchase invoice date). GP Systems ' 30 day limited warranty is a defective exchange policy that provides replacement of merchandise that has been confirmed as defective by either the manufacturer or GP Systems. Exchange warranty does NOT cover extra services (data recovery, custom configuration, user settings, etc.). Exchange warranty only applies to originally purchased product. After 30 days the product manufacturer warranty is the only warranty in effect.

Returns

- GP Systems' will accept returns within 7 days of purchase. Products returns must be in new condition, original packaging and include all disks, registration cards, packing materials and other accessories and be received within 30 days of the invoice date. GP Systems reserves the right to refuse returns for damaged or incomplete returns. A 20% restocking fee will apply to all returned items.

